

FLORIDA HOSPITAL ASSOCIATION

Compliance Standards Manual

June 2015 Update

Changes and new information for the *Compliance Standards Manual* are indicated below:

Revised Standards

Replace/Add Pages

The last update was March 2015

Title page

Under the Model Practices Section.....MP.9-MP.10

Compliance Standards Manual

Updated

June 2015



An Association of Hospitals & Health Systems

Hospital Public Notice and Regulatory Requirements (Florida)

Update 6/22/2015

Title	Agency	Reference	Locations
Transparency Urgent Care Center Signage	Florida Agency for Health Care Administration	§ 395.002, F.S. HB787 (2012)	Urgent care centers; offsite emergency departments
Notification of Right to an Estimate upon Written Request (All Patients)	Florida Agency for Health Care Administration	§ 395.301(7), F.S.	Patient admitting and registration areas
Notice of Right to an Estimate of Anticipated Charges (Uninsured Patients)	Florida Agency for Health Care Administration	§ 395.301(8), F.S.	Patient admitting and registration areas
Florida Patients' Bill of Rights and Responsibilities	Florida Agency for Health Care Administration	§ 381.026, F.S.	Patient admitting and registration areas
Operating Licenses (Florida hospital license)	Florida Agency for Health Care Administration	§ 395.003, F.S.	Administration
Notice of availability hospital performance outcome and financial data (link to AHCA Web site) http://www.floridahealthfinder.gov	Florida Agency for Health Care Administration	§ 395.003, F.S.	Web site, Patient admitting and registration areas, reception area(s)
Right to Medical Screening and Stabilizing Treatment of Emergency Medical Conditions (EMTALA)	Florida Agency for Health Care Administration	§ 395.1041, F.S. 42 C.F.R. § 489.20(q)	Emergency Department
Reporting Alleged Abuse	Florida Agency for Health Care Administration	§ 394.459(e)	Mental health (reception and patient recreation areas recommended)
Service Capabilities in English and Spanish	Florida Agency for Health Care Administration	Fla. Admin. Code 59A-3.255	Any place that individuals may present for emergency services
"Workers Comp Works for You"	Division of Workers' Compensation; Florida Department of Financial Services	§ 440.40, F. S.	Human Resources
Child Labor Law Notice	Florida Department of Labor	§ 450.045, F. S.	Human Resources
"Florida Law Prohibits Discrimination"	Florida Commission on Human Relations	Fla. Admin. Code 60Y-2.010	Human Resources
"To Employees" Florida Department of Revenue Form UTC-83 (English) Form UTC-83P (Spanish) (Unemployment Compensation)	Florida Agency for Workplace Innovation; Florida Dept. of Revenue	§ 443.151(1), F.S.	Human Resources
Notice of Community Service Obligations (Hospitals who have ever participated under Hill-Burton, even if obligation met)	Office of Civil Rights	42 C.F.R. § 124.604	Admissions, business office, and emergency department at a minimum
Consumer Assistance Notice (Florida)	Florida Department of Insurance	§ 641.511, F.S.	Patient admitting and registration areas; patient information materials
Advance Directives (Florida); Notice of Patient Rights	Agency for Health Care Administration; Department of Health; Department of Elder	§ 765.110, F.S.	Patient admitting and registration areas; patient information materials

Hospital Public Notice and Regulatory Requirements (Florida)

Update 6/22/2015

Title	Agency	Reference	Locations
	Affairs		
“Equal Employment Opportunity is the Law” (Civil Rights and ADA notice)	Equal Employment Opportunity Commission (EEOC)	29 C.F.R. § 1627.10	Human Resources
Family Medical and Leave Act	U.S. Dept. of Labor	29 C.F.R. § 825.300	Human Resources
Job Safety and Health Protection	U.S. Dept. of Labor	29 C.F.R. § 1903.2	Human Resources
Fair Labor Standards Act (Wage and Hour Law)	U.S. Dept. of Labor	29 C.F.R. § 516.4	Human Resources
Employee Polygraph Protection Act (EPPA)	U.S. Dept. of Labor	29 C.F.R. § 801.6	Human Resources
Uniformed Services Employment and Reemployment Rights Act (USERRA)	U.S. Dept. of Labor	38 U.S.C. Chapter 43 (Public Law 103-353)	Human Resources
Notice of Privacy Practices	U.S. Dept. of Health and Human Services	45 C.F.R. § 164.520	Patient admitting and registration areas; patient information materials
Crime Victim Compensation Program	Florida Attorney General	§ 960.23, F.S.	Lobby or waiting area of emergency department
Medicaid participation under a State plan approved under Title XIX	U.S. Dept. of Health and Human Services	42 C.F.R. 489.20(q)	Post “conspicuously”
Community Needs Assessment	Internal Revenue Service	Section 501(c)(3) of the Internal Revenue Code	Hospital Web site
Notice of Patient’s Rights	U.S. Dept. of Health and Human Services	42 C.F.R. 482.13	Notice to patient in advance of furnishing or discontinuing patient care whenever possible
Notice of Beneficiary Hospital Discharge Appeal Rights	U.S. Dept. of Health and Human Services	42 C.F.R. 405.1205	Notice to patient at or near admission but no later than two calendar days after admission
Detailed Notice of Discharge	U.S. Dept. of Health and Human Services	42 C.F.R. 405.1205	Notice to Medicare beneficiary when services are not covered by Medicare or when patient disagrees with discharge but fails to request QIO review – provided prior to admission, at admission or any point during inpatient stay
Physician Availability	U.S. Dept. of Health and Human Services	42 C.F.R. 489.20(w)(3) and (4)	Notice to patient at the beginning of an inpatient stay or outpatient visit if there is no doctor present in the hospital 24/7
Freedom to Choose Post Acute Care provider	U.S. Dept. of Health and Human Services	42 C.F.R. 482.43(c)(6)	Notice to patient