



MAY 2026

EMPOWERING THE FUTURE OF HEALTHCARE REVENUE CYCLE EXCELLENCE

2026 FLORIDA AAHAM BOARD

- President** - Linda Catino, Orlando Health
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Secretary - Currently Open
Education / Communication Chair - Windy Abel, Baptist Health, Jacksonville
Corporate Partners - Sherri Andrew, FHR Group
Membership - Shelba Brooks, Baptist Health, Jacksonville
Board Member - Kathy Reep, FYA
Certification - Linda Catino, Orlando Health

UPCOMING EVENT

Lunch & Learn Series,
Session Two
June 17th, 2026, 12 PM EST

IN THIS NEWSLETTER

- Message from our President
- A letter from a member
- Lunch & Learn
- Sponsorship
- Membership

LINKS

[Website: Florida Sunshine Chapter](#)
[LinkedIn: Florida Sunshine Chapter](#)
[Lunch & 2026 Lunch & Learn, Session Two Registration](#)





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MESSAGE FROM OUR 2026 PRESIDENT

We would like to share the focus of the Chapter for 2026. The major focuses include:

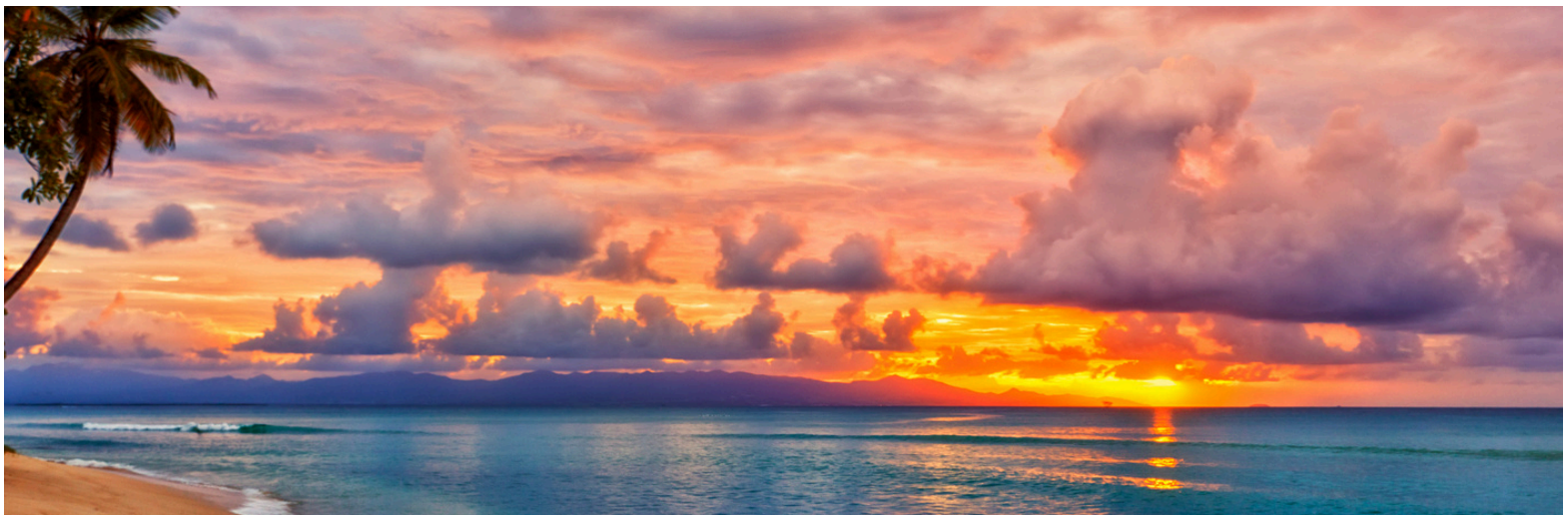
- Reorganization of our Chapter including the board, and efficiencies in meetings, communications with membership and National AAHAM.
- Providing a list of scheduled Education opportunities via Webinars/CEUS for 2026- due to issues with limited attendance at live events in 2025.
- Reach out and survey members to determine their input and needs from the Chapter.
- Communicate updates from National AAHAM and changes occur.

We are planning future webinars for the rest of 2026 and a schedule, and announcements should be sent out soon and posted on our website and LinkedIn.

Final thoughts – We are very interested in hearing your input or questions or what you would like to see presented by the chapter regarding topics and education.

Please feel free to contact us or send your ideas or suggestions. Also, many of us have an issue with the AAHAM and FL AAHAM emails being blocked or in spam at your work locations- if you are not receiving – please check with our information systems to ensure delivery.

Sincerely,
Linda Catino





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2026 LUNCH & LEARN, SESSION TWO



Free and Open to ALL

2026 Lunch & Learn, Session Two • June 17th, 2026 @ 12PM EST

OPTIMIZING THE REVENUE CYCLE

Strategic Payor Alignment and Initiatives

with



Candace Powers, MBA, CRCR, CRCA

CHIEF REVENUE OFFICER,
University of South Alabama

20+ years of Rev Cycle and process improvement.
HFMA Regional Executive for Region 5 representing:
South Carolina | Tennessee | Georgia | Alabama | Florida

Click REGISTER to pre-register for the virtual meeting.
Once you are registered,
you will receive the meeting link via email.

REGISTER

Florida Sunshine Chapter AAHAM

Equipping Revenue Cycle Professionals with the Tools,
Education, Certifications & Networking Opportunities to
Thrive!

The logo for the Florida Sunshine Chapter of AAHAM. It features a stylized sun with rays above the text "Florida Sunshine Chapter" in a light blue font. Below this, the acronym "AAHAM" is written in large, bold, light blue letters with a yellow swoosh underneath. At the bottom, the full name "American Association of Healthcare Administrative Management" is written in a smaller, light blue font.

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MESSAGE FROM ONE OF OUR MEMBERS ATTENDING AAHAM ANI

After being an AAHAM member for many years, I finally had the opportunity to attend the AAHAM Annual National Institute (ANI) in person for the first time this October in Baltimore, Maryland. Even with my years of involvement in the organization and having earned both my CRCS and CRCE certifications, I quickly realized that attending ANI is a completely different experience, energizing, inspiring, and filled with meaningful connections.

As I reviewed the agenda before the conference began, I found myself facing an unexpected challenge deciding which of the breakout sessions to attend. The lineup was that good. Each one covered something essential to our work as revenue cycle professionals from best practices for the middle and back end of RCM, to legislative updates that will financially impact providers, to the growing influence of AI, automation, and lean principles in healthcare operations. Leadership and emotional intelligence were also front and center, along with engaging panel discussions on navigating change and tackling the broader issues that shape our field every day.

Of course, no AAHAM event would be complete without some fun and networking, and the “favorite team jersey” took it to another level. It was a fun and creative way to spark conversations that went beyond work. It was easy to spot fellow fans, strike up a conversation, and quickly find common ground. By the end of the night, I’d met people from all over the country and it really drove home how diverse and welcoming our AAHAM community is.

One of my biggest takeaways from the conference was the reminder that we are part of something much larger than ourselves or our individual organizations. It’s easy in our day-to-day routines to focus on the immediate challenges within our own departments. But being surrounded by others who share the same dedication to improving the revenue cycle, people who truly understand the complexities and pressures of our work, was incredibly validating and motivating.

AAHAM has always been an incredible resource for professional growth through education, certification, and networking. Earning my CRCS and CRCE certifications has opened doors and deepened my understanding of the industry, but ANI took that one step further. It showcased the heart of AAHAM as a network of professionals eager to learn, share, and support one another.

As I look back on my first ANI, I’m grateful for the opportunity and the connections I made. I left Baltimore feeling inspired, energized, and proud to be part of such a dedicated community of revenue cycle professionals. If you’ve ever thought about attending ANI or getting more involved with your local chapter, I encourage you to go for it. You’ll walk away not only with new knowledge but also with a renewed sense of belonging and purpose.

M'Liss Rodman, CRCS, CRCE
National and Florida AAHAM Member



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REIMBURSEMENT SPECIALISTS

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Bacen & Jordan, P. A. was established as a law firm specializing exclusively in healthcare legal recovery issues. For over 30 years, the firm has represented a substantial number of providers while confronting a multitude of reimbursement challenges faced by the Healthcare industry. As your professional legal partners, we will demonstrate a significant competitive edge over other recovery groups. While our principal concentration has always been highly personalized service and excellent results obtained in a professional manner, our fee structure is also considered extremely competitive by industry standards. We provide an integrated system of collection programs: Managed Care Denial/Short Pay Resolution, Workers' Compensation, MVA reimbursement, Hospital Lien Early Intervention, and litigation/arbitration.

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A trusted partner for more than 45 years, Elevate Patient Financial Solutions® delivers market-leading RCM solutions to hospitals and health systems nationwide. To solve the most complex revenue cycle challenges, **ElevatePFS®** provides best-in-class services, innovative technology and a customized patient financial journey. Our integrated "Making the Patient Encounter Count" program combines award-winning eligibility and disability services with Marketplace solutions, philanthropic funding, and self-pay advocacy to maximize revenue and patient satisfaction. Our services include Medicaid Eligibility & Disability Enrollment, Third Party Liability, Workers' Compensation, Veterans Administration, Out-of-State Eligibility, Denials Management, Extended Business Office Engagements, including A/R Services, Low Balance Insurance Follow up, Zero Balance Payment Recovery, and Legacy Receivables, and Self-Pay/Early Out Billing & Collections. To learn more, visit ElevatePFS.com.

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The Sage Law Offices is a Florida Law Firm formed in 1991 by healthcare lawyers to provide specialized services on behalf of healthcare providers in their collection of accounts receivables. We have earned an excellent reputation in the South Florida healthcare community for our professionalism and our ability to expeditiously resolve over 400,000 cases with a total value in excess of \$1,000,000,000 (1 Billion Dollars), collecting over \$100,000,000 (100 Million Dollars). Our primary specialization is and has always been healthcare collection. By focusing 100% on healthcare collections, and in particular healthcare payer issues, we have developed the knowledge and expertise to quickly and accurately identify the relevant and material issues which will enable our client to maximize their recoveries.

Duane Miranda
dmiranda@sagelaw.com
954-835-0302

**AAHAM Florida Sunshine Chapter
Corporate Partners Program 2026**

Interested in being a corporate sponsor?

Contact: Sherri.andrew@fhrgroup.com



Florida Sunshine Chapter

AAHAM

American Association of Healthcare
Administrative Management

MEMBERSHIP

EMPOWERING THE FUTURE OF HEALTHCARE REVENUE CYCLE EXCELLENCE

Applying for AAHAM Membership is Fast and Easy

Please select the applicable membership below and apply online or download a printable application. If you need to you renew your membership, you may do so in your member profile.

Please note, membership is on an individual, not institutional basis, and is non-transferable. Local chapter dues may vary.

*Don't forget to update your contact information in the member portal to ensure you stay up to date with all AAHAM matters.

[Membership Page](#)

[2025 Membership Brochure](#)

[Membership Application](#)